



RE-FUND FORM dX-1-0885

Please use this form to claim a re-fund

By law, Synctuition offers a 14-day money-back guarantee to citizens of the European Union. Thank you for trying Synctuition, and if you feel like picking up where you left off, just let us know. We are always here to assist you and if you decide to continue your journey, please contact our customer service to reactivate your account.

Upon submission of this form to issue@synctuition.com your re-fund will be processed in 7 days. In some cases, this time can be longer due to banking wire transfer issues and other unforeseeable circumstances.

NB! IMPORTANT



PLEASE USE THIS REQUEST FORM ONLY IF YOU HAVE PURCHASED THROUGH THE GOOGLE PLAY STORE OR DIRECTLY THROUGH SYNCTUITION.COM

**PLEASE PRINT, FILL OUT AND RETURN ALL PAGES TO ISSUE@SYNCTUITION.COM
PLEASE MAKE SURE TO SIGN THIS FORM ON THE LAST PAGE!**

IF you purchased through Apple AppStore

Please do not use this form and go directly to Apple to process your re-fund, as all re-funds are handled directly by Apple Inc. and not processed by our system.

For a re-fund through Apple, please visit:

- ✓ <https://reportaproblem.apple.com/>
- ✓ Log in with your Apple ID
- ✓ Find Synctuition in your Purchases list
- ✓ Click on Report a Problem
- ✓ In the Choose Problem dropdown, select "Didn't mean to purchase this item"

**IF you purchased through the Google Play Store please fill out
THIS SECTION**

GOOGLE PLAY STORE REFUND FORM 1

PLEASE FILL OUT WITH CAPITAL LETTERS

GOOGLE Order ID (starts with GPA.xxxx)

PLEASE MAKE SURE TO MARK DOWN THIS NUMBER HERE:

GPA. _____

YOUR NAME:

REGISTERED E-MAIL:

ORDER AMOUNT:

ORDER DATE:

DATE OF REFUND REQUEST:

NB! First make sure to cancel your subscription on the Google Play Store

On your Android phone or tablet, open the Google Play Store

- Tap Menu and then Subscriptions.
- Tap the subscription you want to cancel.
- Tap Cancel subscription.
- Follow the onscreen instructions.

Important: Simply uninstalling an app (deleting it from your phone) will not automatically stop your subscription. You must cancel your subscription to end your subscription. If you uninstall the app without canceling your subscription, you will still be charged. If an app you've purchased a subscription for is removed from Google Play, your future subscription will be automatically canceled but past subscriptions will not be refunded.

To cancel a subscription via the Web, please visit the Google Play Store and sign in with your ID credentials. Click on Subscriptions & Services on the left-hand side. Your active subscriptions will be listed and you can click Manage to cancel.

IF you purchased directly through Synctuition.com please fill out THIS SECTION

If you reside in a Local Country which is part of the European Union and have purchased a Service Plan, you have the right to change your mind and receive a full refund within fourteen (14) days of purchase. After that 14-day window, we will not provide a refund. We do not prorate refunds or offer partial refunds. All refunds are paid in full, except for the PayPal transfer fee and any currency conversion, wire transfer fee, or other charges relating to the payment (or any handling of the payment) thereof.

EU REFUND REQUEST FORM 1

E-MAIL ASSOCIATED WITH YOUR SYNCTUITION ACCOUNT

PLEASE MAKE SURE TO MARK DOWN IN CAPITAL LETTERS:

YOUR NAME:

REGISTERED E-MAIL:

ORDER AMOUNT:

ORDER DATE:

DATE OF REFUND REQUEST:

NOTE: Please provide your credit card info if your payment was made by credit card:

My credit card # is:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Expiration Date:

Month Year

Type/issuer _____

Reason for your refund (optional):

Under European Law, I hereby provide consent that the re-fund amount due to me may be processed through my original Method of Payment by Synctuition OÜ.

My Name (IN CAPITAL LETTERS):	Today's Date:



My Signature
PLEASE MAKE SURE TO SIGN FOR TAX COMPLIANCE